

abbott

ABBOTT SHOWROOM POLICY

WE ARE PLEASED TO ANNOUNCE THAT THE ABBOTT SHOWROOM WILL BE RE-OPENING TO CUSTOMERS!

In order to ensure the health & safety of our customers, sales reps and employees during the COVID-19 pandemic, Abbott is introducing new policies for visits to our showroom, as outlined below.

**THE SHOWROOM IS
OPEN DURING REGULAR
BUSINESS HOURS.
AN APPOINTMENT IS REQUIRED**

**An appointment must be booked through your
rep or Customer Service**

The showroom is not open for walk-in appointments. Appointment times will be scheduled and we ask for your cooperation by arriving on time, so that the next scheduled customer is not kept waiting.



HOW MANY PEOPLE WILL BE IN THE SHOWROOM AT ONE TIME?

A MAXIMUM OF 8 PEOPLE WILL BE PERMITTED IN THE
SHOWROOM AT ANY GIVEN TIME

Adhering to social distancing guidelines, we request only one buyer per appointment. Regrettably, no additional guests can be accommodated at this time.



WHAT ABOUT PHYSICAL DISTANCING WITHIN THE BUILDING?

The Sales Rep and Customer should physically distance by 2 metres, as much as possible. Any other Abbott team members working in the showroom will maintain a 2 metre distance, or wear a mask when not able to do so.



WHAT ADDITIONAL SAFETY MEASURES IS ABBOTT TAKING?

A protective mask must be worn prior to entering the building until you have exited the building. Abbott can provide you a mask if you do not have your own.



IS THE FRONT DOOR OPEN? HOW WILL I GAIN ACCESS TO THE BUILDING?

CUSTOMERS SHOULD COMMUNICATE DIRECTLY WITH
SALES REP FOR BUILDING ENTRY.

As most of our office team is working from home, the front
door will be locked.

ARE THERE ANY OTHER RESTRICTIONS?

Customers will have access to the to the reception area, kitchenette/washroom, and the showroom, but all other areas of the office and warehouse are restricted, without exception.

CAN I PICK UP MY ORDER?

We are pleased to offer contactless order pick-ups at our shipping/receiving door. At this time, customers will not be able to enter the warehouse.

Please call 416-789-7663 one hour before to arrange your pickup.



WE ARE EXCITED TO WELCOME OUR
SALES REPS AND CUSTOMERS BACK TO
OUR SHOWROOM, AND WE THANK YOU
FOR YOUR COOPERATION.